

DATE: July 6th, 2023
TO: 911 Emergency Response Advisory Committee
FROM: Elaina Hooper, Assistant Manager, City of Reno Public Safety Dispatch
THROUGH: Cody Shadle, Director, City of Reno Public Safety Dispatch shadlec@reno.gov
775-334-2370
SUBJECT: FUNDING REQUEST - PRIORITY DISPATCH QUALITY PERFORMANCE REVIEW SERVICE (QPR Plus) for RENO PUBLIC SAFETY DISPATCH PSAP (Public Safety Answering Point) [For Possible Action]: A review, discussion and possible action to approve, deny or otherwise modify a request for funding Priority Dispatch Quality Performance Review Service (QPR Plus) for Reno Public Safety Dispatch PSAP for a one year cost not to exceed \$16,800.

SUMMARY

A review, discussion and possible action to approve, deny or otherwise modify a request for funding Priority Dispatch Quality Performance Review Service (QPR Plus) for Reno Public Safety Dispatch PSAP for a one year cost not to exceed \$16,800.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholders is a primary Public Safety Answering Point (PSAP) – City of Reno Public Safety Dispatch.

PREVIOUS ACTION & BACKGROUND

On May 17, 2022 the 911 Emergency Response Advisory Committee approved funding for the costs associated with funding the Priority Dispatch Quality Performance Review Service for the City of Sparks PSAP not to exceed \$16,872.

On September 15, 2022 the 911 Emergency Response Advisory Committee approved funding for the costs associated with implementing EMD for the City of Reno Public Safety Dispatch through Pro-Qa Priority Dispatch, not to exceed funds of \$188,051.00

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund Priority Dispatch Quality Performance Review Service (QPR Plus) for Reno Public Safety Dispatch PSAP for a one year cost not to exceed \$16,800.

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approve the request to fund Priority Dispatch Quality Performance Review Service (QPR Plus) for Reno Public Safety Dispatch PSAP for a one year cost not to exceed \$16,800.



QUOTE

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 Salt Lake City, UT 84111
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Agency:
 Agency ID#:
 Quote #:
 Date:
 Offer Valid Through:
 Payment Terms

City of Reno
 5498
 Q-66762
 5/18/2023
 9/15/2023
 Net 30

Currency: USD

Bill To:
 City of Reno
 5195 Spectrum Blvd
 Reno, Nevada 89512
 United States

Ship To:
 City of Reno
 5195 Spectrum Blvd
 Reno, Nevada 89512
 United States

Product	Discipline	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	Fire	840	USD 16,800.00
Year 1 TOTAL:			USD 16,800.00

Product	Discipline	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	Fire	840	USD 16,800.00
Year 2 TOTAL:			USD 16,800.00

Product	Discipline	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	Fire	840	USD 16,800.00
Year 3 TOTAL:			USD 16,800.00

Product	Discipline	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	Fire	840	USD 16,800.00
Year 4 TOTAL:			USD 16,800.00

"To lead the creation of meaningful change in public safety and health."



QUOTE

Product	Discipline	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	Fire	840	USD 16,800.00
Year 5 TOTAL:			USD 16,800.00

Subtotal	USD 84,000.00
Estimated Tax	
Total	USD 84,000.00

Customer Signature:		Date:	
Customer Name:		Purchase Order ID:	
Expiration Date:			

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: <https://prioritydispatch.net/licensing/>

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